

Chargeable Repairs

When leaving your property you must ensure it is in good condition – as described in your tenancy agreement. This leaflet contains important information about costs you may be liable for – you will be advised of these when leaving your property.

Your tenancy agreement (part C paragraph 31) states that when ending your tenancy:

- You must take all your furniture and belongings with you;
- You must dispose of any rubbish and leave your home in good condition. This includes being clean, tidy and in good decorative order;
- You must leave your garden in good condition and free from rubbish and debris;
- If we have to remove anything you leave in your home, you must pay for the cost of doing this;
- You will be charged for any damage which has to be put right, for example replacing damaged doors, missing or broken handles and filling in holes in walls.

You are advised to check the 'Your Tenancy' leaflet for details on your responsibilities.

The table opposite lists some of the most common items we will charge you for.

If you leave your property in a clean and tidy condition, give four weeks' notice, and have no outstanding tenancy issues, you will be eligible for a one-off 'golden goodbye' payment of £100. Following a positive final inspection and after handing in the keys, we will post your cheque to your new forwarding address.



If we have to:	Cost to you:
Clean the property (Individual quotes will be obtained if a specialist clean is required)	£120 – £315
Clear the property (Individual quotes will be obtained if a specialist clearance is required)	£150 – £207.50
Clear the garden (Individual quotes will be obtained if a specialist clearance is required)	£250
Replace an internal door	£170
Hang an internal door	£30
Replace door handles	£14.50 (each)
Replace cupboard handles	£13.00 (each)
Replace kitchen base unit doors	£48 (each)
Replace kitchen drawers	£53 (each)
Replace kitchen drawer fronts	£25 (each)
Remove cat flaps and repair doors	£18.50
Replace shed locks	£50
Repair holes in ceilings or walls – up to 15cm in diameter	£12
– over 15cm in diameter – individual prices will be advised	£25 (minimum)
Replace a mains smoke alarm	£86
Replace cooker outlet plate	£15
Replace surface socket	£5 (each)
Replace ceiling rose light fitting	£15 (each)
Disconnect a cooker, oven, extractor fan or other electrical appliances	£10 per appliance
Please note: We can help you remove electrical items but will make a charge for this service. Please contact us for details.	

Please note: VAT and administration charges will be added to the cost of the work.

Please contact us if you would like a copy of this document in large print, British Sign Language DVD, on CD or in another language.

Przewodnik o naprawach płatnych

Proszę się z nami skontaktować jeśli pragnęliby Państwo copię tego dokumentu dużym drukiem, na DVD w Brytyjskim Języku Migowym, w innym języku albo na płycie audio (CD). (Polish)

收費修理

收費修理指引。倘若您需要本檔以大字體、英式手語DVD、另外一種語言或音頻 (CD) 格式提供，請聯絡我們。(Cantonese)

Masrafa tabi onarımlar kılavuzu

Lütfen bu belgenin büyük baskılı hali, İngilizce DVD veya farklı dillerde ya da ses (CD) ortamı gibi talepleriniz olması durumunda bizimle irtibata geçin. (Turkish)

চার্জযুক্ত মেরামতিগুলি সংক্রান্ত একটি নির্দেশনা

আপনি যদি এই নথিটির একটি কপি বড় প্রিন্টে, ব্রিটিশ সাইন ল্যাঙ্গুয়েজ ডিভিডিতে বা অডিও (সিডি) ফরম্যাটে পেতে চান, অনুগ্রহ করে, আমাদের সাথে যোগাযোগ করুন। (Bengali)

If you have any queries please contact us:

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Chelmsford, CM2 5LB

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Second Edition



INVESTOR IN PEOPLE



Chargeable Repairs

A guide to charges you may be liable for when leaving your property

COMMUNITIES • HOMES • PEOPLE