

# Decorating Allowance

**Moving to a CHP property? If so, you may be entitled to an allowance to help pay for the cost of internal decorating.**

## What is a decorating allowance?

It is an amount of money awarded to you when you move into an empty CHP property, to help you pay for the costs of decorating materials.

## What is the purpose of a decorating allowance?

It is a financial contribution by CHP to help you, as the new tenant, to decorate your new home to your own style and taste. The allowance is not intended to meet the full costs of decorating.

## How do I apply for an allowance?

CHP will advise you if a decorating allowance is available and how much it is. You will be asked to sign to accept the allowance at the same time you accept the property.

## When will I receive the allowance?

You will receive the full value of the allowance when you attend the 'sign-up' interview. This is normally done just before you move in.

## How will I be paid?

You will be given vouchers for the full value of the allowance. The vouchers will be handed direct to you and can only be exchanged for decorating materials at selected stores. These are listed on the opposite page.

## How do I use the vouchers?

You will be asked to provide your decorating allowance letter as a means of identification. Only the named tenant can use the voucher. At the B&Q Warehouse, Homebase and Wilkinson stores you will be required to take your decorating vouchers and the items you have chosen to the Customer Services desk.

## Can I exchange the vouchers for money?

No, and you will not be refunded the balance if the cost of the decorating materials you have chosen is below the value of the vouchers. Vouchers can only be exchanged for decorating materials and if they cost more than the vouchers, you will have to pay the balance.

## Where can I exchange the vouchers?

They can be exchanged for decorating materials at the following stores:

### **B&Q Warehouse:**

Homelands Retail Park, Cuton Hall Lane, Chelmsford – 01245 235300

### **Homebase:**

London Road, Basildon – 01268 555 977

Mayflower Retail Park, Basildon – 01268 534 921

Tollgate, Stanway, Colchester – 01206 767 561

St. Andrews Avenue, Colchester – 01206 868 715

Baynes Place, Chelmsford – 08456 407818

### **Wilkinson:**

The Meadows Shopping Centre, Chelmsford – 01245 355 055

## Can I buy decorating materials at more than one store?

Yes, each voucher is valued at £25, £50, or £100. The whole value of one voucher can be exchanged for decorating materials at one store. Remember vouchers can only be exchanged at the stores listed on the back of the vouchers or opposite.

## When can I use the vouchers?

As soon as they are issued to you. They are only valid for six months from the date of issue. You will not be able to use the vouchers after this time.



## Your vouchers can be exchanged for:

**Paints:** primers, undercoat, gloss, emulsion, Artex, anti-damp, wood cares.

**Wall coverings:** lining paper, wallpaper, embossed, wood chip, borders, ceramic wall tiles, dado rails, coving.

**Sundries:** internal fillers, adhesives, mould cleaner, PVA, sugar soap, putty, varnish/paint removers, wallpaper stripper, paint stripper, floor tiles, curtain tracks, curtain hooks, lamp shades, toilet roll holder, towel rail, toothbrush holder, rollers/trays, paint kettle, white spirit, paste, pre-pack/colour tints, paste bucket, methylated spirit, brush restorer.

**Abrasives:** glass paper, sand paper, steel wool.

**Tools:** paint scraper, wallpaper edger, plumb line, filler knife, safety knife, stripping knife, putty knife, seam filler, grout spreader.

**Tapes:** masking, dust cover, carpet shield, window guard.

**Please contact us if you would like a copy of this document in large print, British Sign Language DVD, on CD or in another language.**

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ডেকোরেশন ভাতা সংক্রান্ত একটি নির্দেশনা  
আপনি যদি এই নথিটির একটি কপি বড় প্রিন্টে, ব্রিটিশ সাইন ল্যাঙ্গুয়েজ ডিভিডিভিতে বা অডিও (সিডি) ফরম্যাটে পেতে চান, অনুগ্রহ করে, আমাদের সাথে যোগাযোগ করুন। (Bengali)

## If you have any queries please contact CHP:

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**Write to:** Myriad House, 23 Springfield Lyons Approach, Chelmsford, CM2 5LB

chp.org.uk  
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A guide to using CHP's decorating vouchers