Important notice to customers who have loft space.

In the interest of safety, you must not use your loft for storage and will not be permitted to board your loft for the following reasons:

- The loft space is not designed for storage;
- Additional weight could potentially cause problems to the joists and rafters of the roof structure;
- Compressing the loft insulation with boarding can make it less efficient. It will also restrict ventilation which is vital to avoid potential condensation in the roof space;
- Access to pipework in the loft space is needed, should any necessary maintenance be required;
- If you have any type of solar panels on your roof, there will be wiring in your loft space which access may be required for maintenance.

Any damage caused as a result of entering the loft space will be charged to the tenant.

Your safety is important to us. We thank you for your co-operation in this matter.

If you wish to discuss this further, please contact a member of the Asset Management and Support Team on 0300 555 0500.

For further details:
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