

Delivering our services safely

We are now providing the following services:



Repairs – we are focusing on those we already know about and taking new bookings



Offering advice and support to anyone who is struggling with their rent due to coronavirus



Grounds maintenance



Our Service Centre is open Monday to Friday, 9am to 5pm



Letting more properties



Offering online training and courses through our Community Hub



Checking in regularly with lots of our customers and doing whatever we can to help



Carrying out essential safety checks and servicing in homes and communal areas

To help keep you and our teams safe, we will:



Ask if anyone in your property is self-isolating before we visit. Appointments will be re-arranged if required



Ask you to keep areas well ventilated while we are inside your property



Make sure that we keep a two-metre distance from you wherever possible



Clean areas we have been working in when we have finished.



Ask you to stay in another room if possible while we are inside your property



Use all the personal protective equipment (PPE) we need to do the job

If you have any questions or concerns please phone us on 0300 555 0500 or email us at enquiries@chp.org.uk.

