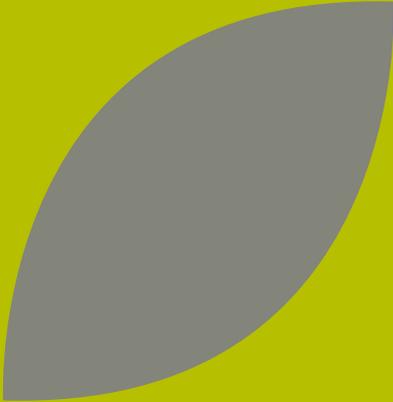
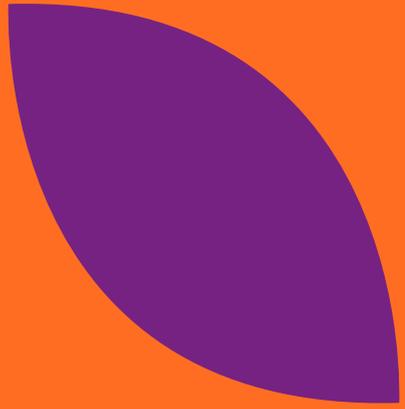


Pets



**A guide
to our
pet policy**





The information in this leaflet explains the different things you must consider before getting a pet.





Who is your landlord

If we manage your home on behalf of another landlord (for example, Legal and General Affordable Homes) different terms and conditions may apply. If we're not your landlord, please contact us to confirm the rules first. If you're not sure who your landlord is, please check your tenancy agreement or contact us on 0300 555 0500 or email: enquiries@chp.org.uk.

Things to consider before getting a pet

You should think carefully before you get a pet and consider whether your circumstances and home are suitable for the pet that you want. Your property must be big enough and you may also need a secure garden to allow your pet to live safely and happily.

Pets can be expensive and you must make sure you are able to pay for their care. You will need to consider:

- Vet bills - neutering, annual vaccinations and boosters
- Microchipping - you are legally required to microchip your dog

- Insurance
- Food
- Kennel or cattery fees

You must also consider any other pets you have before getting more. It may become overcrowded and noisy, causing a nuisance to your neighbours.

Pets you are able to keep

We will grant permission for most animals, but you check with us first to ensure you are allowed to keep it. Pets you are allowed to keep include:

- Dogs (with the exception of the breeds on the next page)
- Domestic cats
- Small caged animals such as hamsters, gerbils, mice, rabbits and chinchillas
- Fish
- Caged birds such as budgies, canaries, cockatiel, cockatoos and finches
- Assistance dogs





Pets you are not able to keep

We will not give permission for certain types of animals such as:

- Japanese Tosa
- Dogo Argentina
- Pit Bull Terrier
- Fila Brasileiro
- Endangered species
- Farm animals such as sheep, goat, pigs, cattle or horses
- Any animal listed under the Dangerous Wild Animals Act 1976

The Dangerous Dogs Act 1991 bans the ownership, breeding, sale and exchange of the breeds listed above.

Applying to keep a pet

To get our permission to keep a pet, you must complete the application form. This can be found on our website: chp.org.uk/pets, or by requesting a form from our Service Centre.

We will assess your application against the criteria in our pet policy, which can also be found on our website. We will then write to you to let you know our decision.

If you would like another pet in the future, you will need to complete a new application form.

Nuisance caused by pets

You must ensure your pets do not cause a nuisance and are kept under control inside and outside your property. We take all complaints of animal nuisance seriously.

If you do not tackle problems involving pets we will ask you to remove it from the property. Nuisance caused by pets include:

- Excessive noise
- Aggressive behaviour
- Damage to any part of the property
- Fouling in communal areas such as gardens, stairways corridors or balconies
- Owners failing to keep dogs on leads





Animal cruelty

Most people look after their animals, but some are treated cruelly. We take this very seriously and will report any suspected animal cruelty to the police and RSPCA immediately. If we believe a property has been abandoned with an animal left behind, we will inform the RSPCA who may take action against the previous resident.

More information

For more information please contact us on 0300 555 0500 or visit our website at chp.org.uk. Other useful contacts include:

RSPCA

www.rspca.org.uk
Tel: 0300 1234 5555
Cruelty line: 0300 1234 999

Dogs Trust

www.dogstrust.org.uk
Tel: 0207 837 0006

PDSA

www.pdsa.org.uk
Tel: 0800 917 2509

Pet Beravement

www.bluecross.org.uk
Tel: 0300 790 9903

The Association of Pet Behaviour Counsellor

www.apbc.org.uk
Tel: 07483 429997

Cats Protection League

www.cats.org.uk
Tel: 0300 012 1212

Assistance dogs

www.guidedogs.org.uk
Tel: 0118 983 5555
www.caninepartners.org.uk
Tel: 08456 580 480



Please contact us if you would like a copy of this document in large print, on CD or in another language.

Proszę się z nami skontaktować, żeby otrzymać ten dokument w wersji dużym drukiem, na płycie CD lub w innym języku. (Polish)

倘若您需要本擋以大字體、音頻格式(CD)或另外一種語言提供、請聯絡我們。(Cantonese)

Bu belgeyi büyük boyutlu baskı olarak, CD ortamında veya başka bir dilde edinmek istiyorsanız lütfen bizimle irtibata geçin. (Turkish)

Kreipkitės į mus, jei norėtumėte gauti šio dokumento kopiją stambiu šriftu, jo garso įrašą kompaktiniame diske arba jei norėtumėte jį gauti kita kalba. (Lithuanian)

আপনি যদি এই নথিটির একটি কপি বড় অক্ষরের ছাপায়, সিডি তে অথবা অন্য একটি ভাষায় পেতে চান, অনুগ্রহ করে আমাদের সাথে যোগাযোগ করুন। (Bengali)

IF YOU HAVE ANY QUERIES PLEASE CONTACT US:

Tel 0300 555 0500
Text relay 18001 0300 5550 0500
Email enquiries@chp.org.uk
Write to Myriad House,
33 Springfield Lyons Approach,
Chelmsford, CM2 5LB



@CHPHomes

